

Success Story



A Cargill Foods Company

“Teaming up with Steton has enabled us to stay ahead of the competition...”

Karla Lombard

Quality Assurance Specialist, *Sunny Fresh*

Sunny Fresh, a subsidiary of Cargill, is the leader in high-quality, value added, egg products.

Being in an industry where fresh, high-quality products are essential, Sunny Fresh relies heavily on timely information. Sunny Fresh teamed up with Steton in early 2002 to automate their quality assurance processes. It was essential for the inspectors at Sunny Fresh to be “immediately notified for out-of-compliant issues, stated Karla Lombard, Sunny Fresh’s Quality Assurance Specialist.

“In the past, inspectors were not immediately notified if certain issues were out of compliance,” stated Lombard. “With the Steton Quality Suite, a pop-up window appears on the inspector’s screen notifying him or her instantly when there are non-compliant issues, enabling us to assign corrective actions right away.”

The Steton Quality Suite (SQS) has allowed Sunny Fresh to not only collect information quickly, but also to immediately act on that information...

The Steton Quality Suite (SQS) has allowed Sunny Fresh to not only collect information quickly, but also to immediately act on that information through automated corrective action assignment and tracking.

“Sunny Fresh reviews audit forms on a daily basis,” stated Lombard. “In order for our egg products to be cleared for sale, they need to be approved each day.”

“The exception reports provided within SQS enable us to know immediately which items are out of compliance...”

Automatic notification is just one of many features provided in the Steton Quality Suite to ensure a fast and timely response to problem areas that are identified by auditors using SQS core module, *Mobile Auditor*.

“The exception reports provided within SQS enable us to know immediately which items are out of compliance, which saves us hours of manually searching through mounds of paperwork for the same information.”

Historically, Sunny Fresh utilized the paper-and-pencil method of performing audits and inspections. Now, the Steton Quality Suite has automated this process through tablet PCs and web-based reporting.

In today’s market, being on the cutting edge of technology is essential, and, according to Lombard, “Teaming up with Steton has enabled us to stay ahead of the competition from a technical point of view.”