

Success Story

World's Leading Provider of Food and Management Services Uses Steton Quality Suite To Ensure Quality and Safety of Food For United States Marine Corps



A client of Steton's since 1999, Sodexho Alliance is the world's leading provider of food and management services, with more than 315,000 employees on 24,700 sites in 74 countries.

In July of 2002, Sodexho Alliance was awarded two contracts of up to eight years, valued at more than \$881 million, by the US Marine Corps to provide food and related facilities services at 55 garrison mess hall locations in Arizona, California, South Carolina, North Carolina, Virginia, and Washington D.C.



Having experienced dramatic improvements in their company-wide safety and quality assurance programs after implementing Steton Quality Suite (SQS), Sodexho began using SQS to conduct daily, weekly and monthly

inspections for both food and safety at all of the Marine Corps sites. Approximately 3000 inspections are conducted each year at Marine Corps facilities by 13 Sodexho sanitarians who perform six different types of inspections using the Steton Quality Suite. As many as 8 managers access the system to review results.

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“Steton is the reason we won the Marine Corps contract,” states Mike Dunn, Sodexho Quality Assurance Manager. “The Marine Corps loved the versatility of the inspection form, and how they were able to load the results right up to the Web site.”

“Steton's support representative has been excellent. He knows the Steton Quality Suite inside and out, and understands Steton's environment just as well, states Dunn.